



HONGKONG
5/F.,
ISLAND PLACE TOWER,
510 KING'S ROAD,
HONG KONG

TEL +852-2891-6687
FAX +852-2833-6771
EMAIL general@
csg-worldwide.com

GUANGZHOU
ROOMS 1909-10, BLOCK
B, CHINA INT'L CENTER,
33 ZHONGSHAN 3RD RD.,
GUANGZHOU 510055,
CHINA

TEL +86-20-8385-2188
FAX +86-20-8380-9691
EMAIL guangzhou@
csg-worldwide.com

BEIJING
ROOM 1202, BUILDING
15, JIANWAI SOHO, 39
EAST 3RD-RING ROAD,
CHAO YANG DISTRICT,
BEIJING 100022,
CHINA

TEL +86-10-5869-7688
FAX +86-10-5869-7660
EMAIL beijing@
csg-worldwide.com

SHANGHAI
ROOM 1008, TOWER A
FINANCE, BUND
SQUARE, NO.818
LONGHUA RD. (EAST),
SHANGHAI 200023,
CHINA

TEL +86-21-5318-8689
FAX +86-21-5318-8760
EMAIL shanghai@
csg-worldwide.com

Team Signature Services - Unique Customer Experience

Background of the Seminar

Join the instructive, interesting tour of the Four Seasons and learn how it has remained one of the best for over 40 years and how you can apply it to your organization. Even if you don't have customers and don't deal with the public on a daily basis, all work teams have constituents that they must please. The principles you are about to experience are germane to all situations.

Objectives of the Seminar

- Be reminded for the personal motivation & productivity – Career Building vs Job Doing, and Commitment to provide exceptional customer service;
- Manage Team members' roles to get work systems & procedures sorted out to achieve higher performance;
- Be motivated to start building unique Team Signature through challenging team roles, planning & commitment towards success.